



HOW HIREPRO HELPED DELHIVERY TO SET UP CANDIDATE REGISTRATIONS, ENGAGEMENT AND ASSESSMENTS FOR FRONT-LINE OPERATIONS HIRING

A nationwide assessment and recruitment program spanning over 6,000 genuine candidates turned around in 3 weeks

ABOUT THE CLIENT

Delhivery is India’s largest fully integrated logistics services provider. With its nationwide network covering over 18,600 pin codes, the company provides a wide range of logistics services such as express parcel transportation, PTL freight, TL freight, cross-border, supply chain, and technology services. Delhivery has successfully fulfilled over 2.5 billion shipments since inception and today works with over 30,000 customers, including large and small e-commerce participants, SMEs, and other enterprises and brands.

DELHIVERY SKILLS DEVELOPMENT PROGRAM

Delhivery’s Skills Development Program is a nationwide initiative that inspires young job seekers to build a career in logistics. Under this program, candidates shortlisted from a nationwide entrance test go through a comprehensive three-week training focused on creating a trained talent pool in logistics.

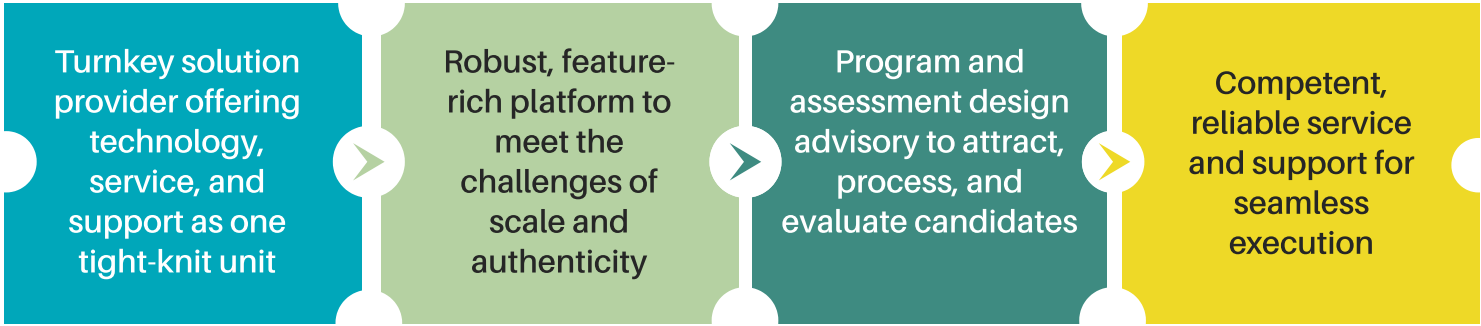
KEY REQUIREMENTS OF DELHIVERY

- An end-to-end platform and service provider
- Rapid deployment and go-live to meet aggressive timelines
- Proven expertise in advisory, execution, and platform to handle a large-scale event
- Delightful candidate and recruiter experience
- A branded destination for marketing and registration
- Automated registration with age check, identity validation, and digital payments
- High-quality customised entrance tests for shortlisting the best candidates



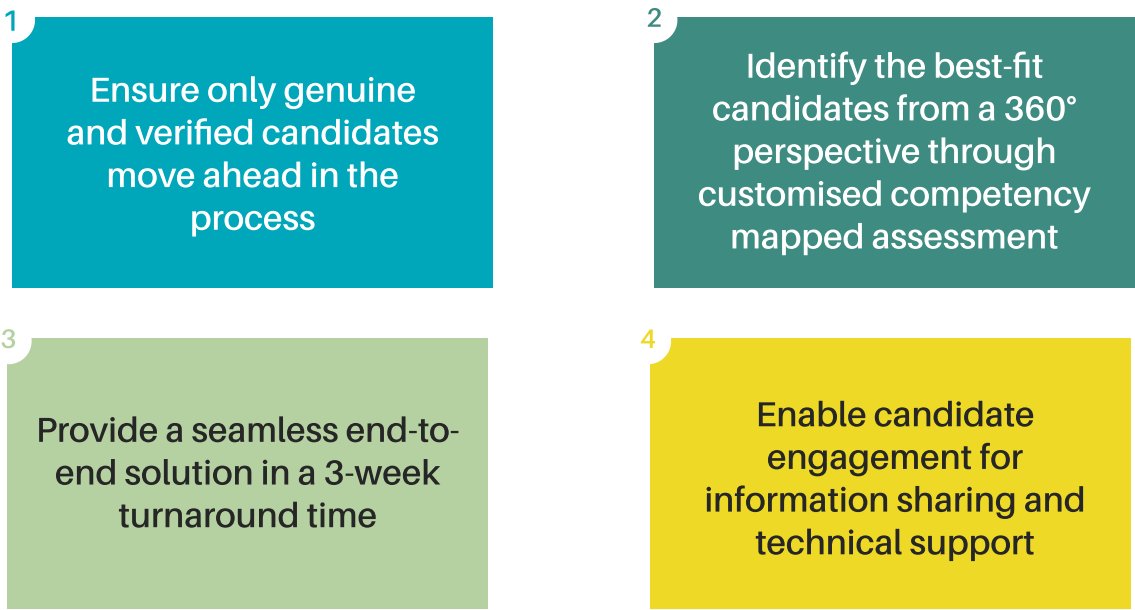
WHY DID DELHIVERY CHOOSE HIREPRO?

An ambitious goal needs an able partner. Delhivery found HirePro to be a seasoned partner that ticked all the boxes with its cutting-edge technology platform and extensive service experience.



HIREPRO APPROACH

We identified the pain points associated with the key requirements and analyzed the best methods to solve them:



HIREPRO SOLUTION

Our approach helped us design a robust solution comprising:

- A comprehensive end-to-end seamless workflow across the stages of engagement, registration, screening, payments, multi-round assessments, and shortlisting
- A dedicated team comprising Customer Success, Recruitment experts, Assessment experts, and Candidate Support
- A branded dynamic website
- Automated Aadhaar-based age check and verification, ensuring only eligible candidates within the desired age range were enrolled
- An integrated payment gateway to facilitate a smooth enrollment process for genuinely interested candidates
- Customised assessment for gauging candidates’ aptitude, communication skills, learning capacity, integrity, customer-centricity, etc.
- Assessment design, coordination, and live support, while ensuring the integrity of the pan-India selection process
- Automated communication flow to keep candidates informed of their status and enhance candidate experience

THE IMPACT WE DELIVERED

3 WEEK -
turnaround time for launching
the entire solution
Complex requirements fulfilled in a
breeze

Provided facility for
**Aadhar Verification
and Payments**
Seamless automated validation via
Aadhaar OTP and Online Payments

1000s
of concurrent video-proctored
assessments
enabling the client to meet its
requirement of a 2.1% ratio of
candidates placed versus assessed

Candidate registrations from
37 STATES and
1000+ CITIES
Access to diverse talent with Pan-
India coverage

24X7
service
and support
Real-time support via Chatbot,
Live, Email, and Phone

IN THE WORDS OF DELHIVERY



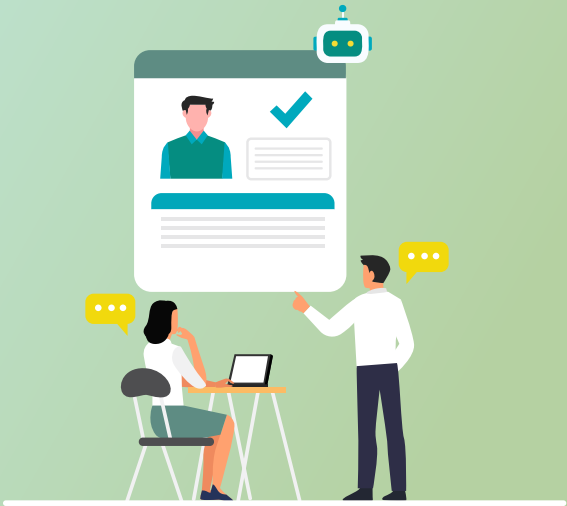
Working with the HirePro team was a very smooth experience, marked by their prompt support, excellent client service and rapid product development. The quick turnaround for developing the end-to-end customised solution for registrations, assessments, and communication exceeded our expectations. HirePro’s commitment to effective communication ensured transparency and a seamlessly coordinated process, making them an invaluable partner in our journey to start the Skills Development Program.

- Director of skills development programs , Delhivery



THE HIREPRO ADVANTAGE

HirePro is a leading recruitment automation and assessments solution provider to corporates, educational institutions, and governments. Established in 2004 and headquartered in Bengaluru, India, we have been offering pre-eminent technology platforms and allied services to companies that require expert support to navigate the talent landscape. As a distinguished provider of automated selection platforms and solutions, we at HirePro hold the prominence of a strategic partner in the talent acquisition and recruitment market today.



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